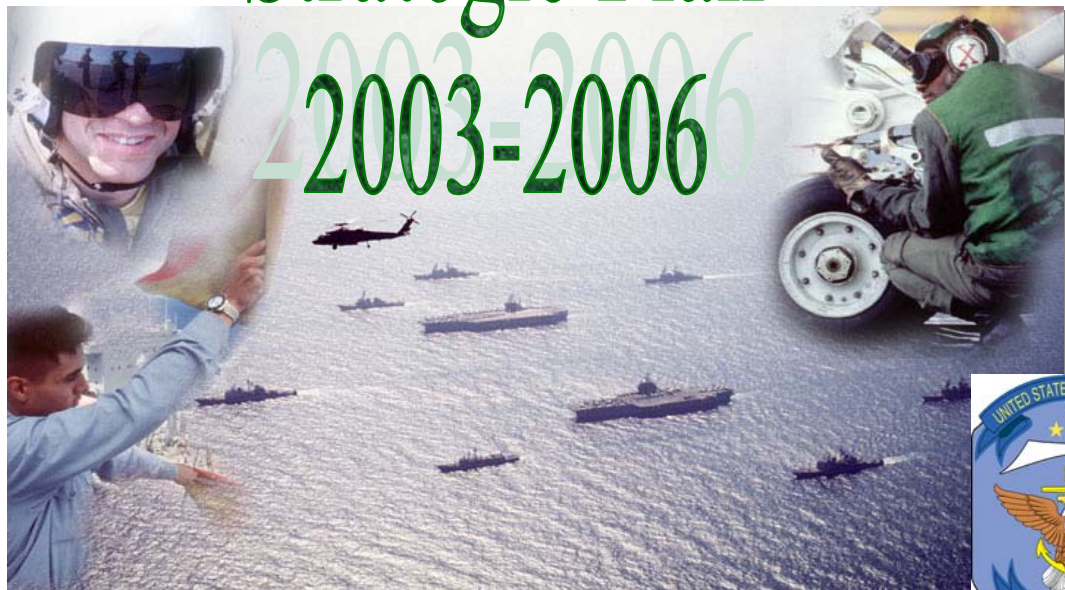


# Commander, U.S. Naval Forces, Japan



## Regional Facility Management System

## Strategic Plan 2003-2006



***Delivering World Class Support to Our Forward Deployed Naval Forces***

# RFMS Strategic Plan

## FOREWORD

### From the Regional Commander



The Regional Facility Management System (RFMS) integrates all Navy facility management capabilities within the Region into a strong, centrally managed service delivery *system*. Our goal: maximize both effectiveness and efficiency of service delivery. Through RFMS, we are committed to do what is right for our Forward Deployed Naval Forces and the greater U.S. Navy.

Strategic planning enables us to identify and pursue reinvestment opportunities, improving our mission readiness *return on investment* (ROI). The stakes are high. Facility management products and services account for over 50% of the total cost of running our Navy bases. This RFMS Strategic Plan targets our greatest reinvestment opportunities, and establishes an aggressive road map for success.

Working together as an aligned team, we will accomplish amazing things. I sincerely appreciate your continuing dedication to our important Fleet support mission. *Keep charging!*

A handwritten signature in black ink, reading "Robert C. Chaplin".

Robert C. Chaplin

Rear Admiral (Upper Half), U.S. Navy

### From the Regional Engineer



Our RFMS Strategic Plan is about taking action and moving forward, towards our vision.

Our Plan is *aligned* with Commander, U.S. Naval Forces Japan's vision of *world-class service* to our Forward Deployed Naval Forces. Our Plan also aligns with Commander, Naval Facility Engineering Command's guiding principles: *Accomplish the Mission* and *Speak with One Facilities Engineer Voice*. A powerful combination.

I applaud the energy, innovation, and enthusiasm of the RFMS Strategic Planning Team and look forward to our continued success. The Fleet is counting on us!

A handwritten signature in black ink, reading "Donald H. Orndoff".

Donald H. Orndoff

Captain, Civil Engineer Corps, U.S. Navy

***Delivering World Class Support to Our Forward Deployed Naval Forces***

# RFMS Strategic Plan

## MISSION

**We enable Commander, U.S. Naval Forces, Japan Region to accomplish its base support mission by performing a full range of facility management functions across all US Navy Activities.**

## VISION

**We deliver *World-Class* facility management support to our Forward Deployed Naval Forces.**

## GUIDING PRINCIPLES

**Focus:** Accomplish the Mission.

**Values:** Uphold Our Navy Core Values of Honor, Courage and Commitment.

**Respect:** Respect each other as valued members of the RFMS Team.

**Professionalism:** Dedicate ourselves to technical and service excellence.

**Excellence:** Exceed the expectations of supported commands in terms of quality, value and responsiveness.

**Teamwork:** Empower people and capture the synergy of working together throughout the Region and across command organizations.

**Communication:** Effectively communicate with supported commands and our workforce. *Speak with One Facilities Engineer Voice.*

***Delivering World Class Support to Our Forward Deployed Naval Forces***



# RFMS Strategic Plan

## Focus Areas

### **PEOPLE**

Define, shape and train a regional engineer-acquisition and public works workforce.

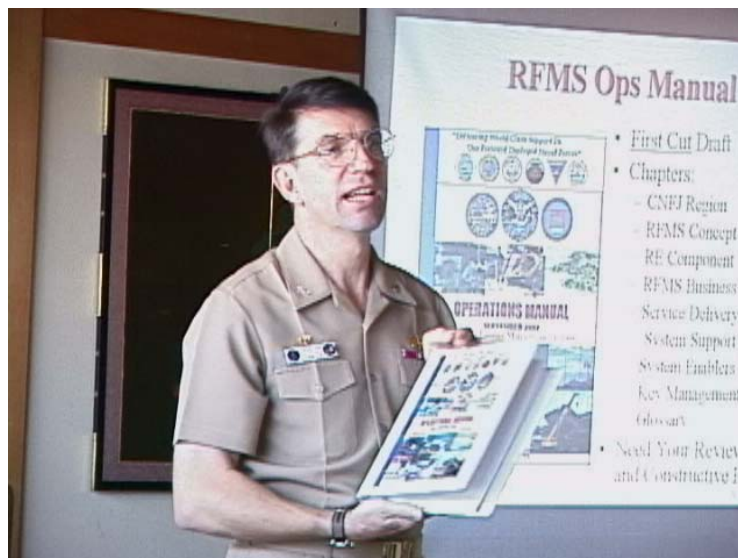
### **OPERATIONS**

Deliver network-centric facility management and public works service founded on sound operational and business principles.

**Goal 1:  
Complete  
Design of  
RFMS .**

## **Objectives for Success**

- 1.1:** Complete design of Regional Facility Management System (RFMS) Support Functions.
- 1.2:** Adjust CNFJ Region Support Function Policies to Accommodate RFMS Design.
- 1.3:** Review RFMS design with stakeholders.
- 1.4:** Publish RFMS Operations Manual.



***Delivering World Class Support to Our Forward Deployed Naval Forces***

# RFMS Strategic Plan

## Focus Area **INNOVATION**

Develop bases for 21st century naval forces.

## **Goal 2: Develop and execute transition of Utility Business Line to NWCF.**

### **Objectives for Success**

- 2.1:** Develop a Regional Utilities Concept of Operations using Public Works Team (PWT) Yokosuka as a model.
- 2.2:** Revise, complete, and brief the Utility Business Line BCA which reflect a cost neutral approach for transferring utility systems at Sasebo & Atsugi to Navy Working Capital Fund (NWCF).
- 2.3:** Determine IT/utility software/applications requirements for utilities business line and develop an implementation plan to include cost and funding source.
- 2.4:** Develop, and upon approval to transfer utility systems, begin implementing a plan to transition utilities infrastructure, equipment, facilities, and personnel to NWCF.
- 2.5:** Investigate whether utility systems at Misawa, Okinawa and Diego Garcia are candidates for transferring to NWCF.



# RFMS Strategic Plan

## Focus Area

### **CLIENT**

Exceed client expectations.

**Goal 3:**  
**Develop Public**  
**Works Team**  
**Concept of**  
**Operations.**

## **Objectives for Success**

**3.1:** Define organization authority and responsibility for the Public Works Teams (PWT).

**3.2:** Implement the PWT Concept of Operations for their respective installations.



***Delivering World Class Support to Our Forward Deployed Naval Forces***

# RFMS Strategic Plan

## Focus Areas

### **INNOVATION**

Develop bases for 21st century naval forces.

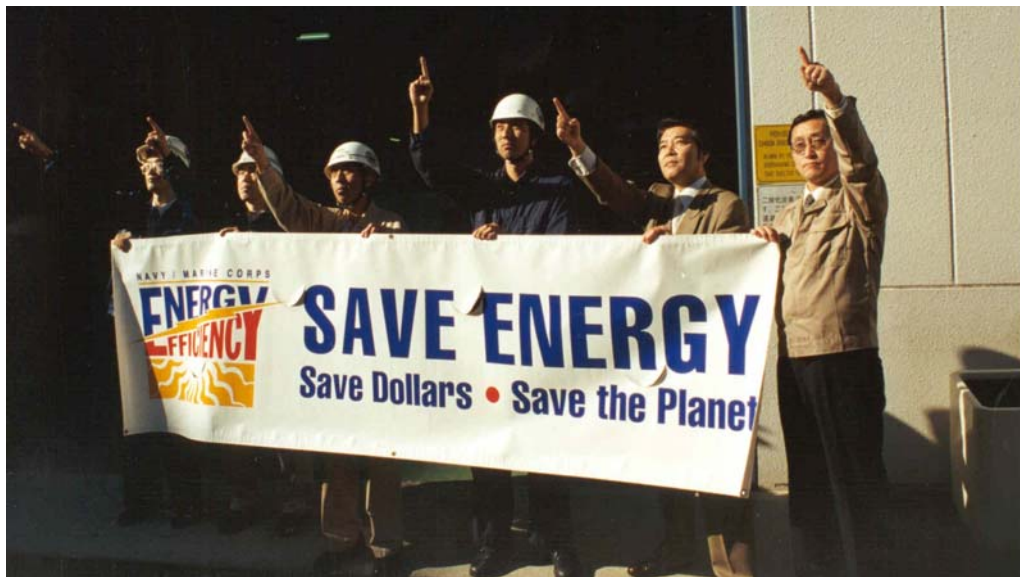
### **OPERATIONS**

Deliver network-centric facility management and public works service founded on sound operational and business principles.

**Goal 4:**  
**Develop an aggressive energy conservation program for the CNFJ Region.**

## **Objective for Success**

**4.1:** Implement the CNFJ Shore Energy Business Plan (SEBP).



***Delivering World Class Support to Our Forward Deployed Naval Forces***



# RFMS Strategic Plan

## Focus Areas

### **CLIENT**

Exceed client expectations.

### **OPERATIONS**

Deliver network-centric facility management and public works service founded on sound operational and business principles.

**Goal 5:  
Develop  
methods to  
analyze  
effectiveness and  
efficiency of  
RFMS.**

## **Objectives for Success**

- 5.1:** Establish cost and performance metrics for each business line.
- 5.2:** Develop a client satisfaction measuring system for each business line.
- 5.3** Evaluate the effectiveness of the metrics and client survey.



***Delivering World Class Support to Our Forward Deployed Naval Forces***



# RFMS Strategic Plan

## Focus Area **OPERATIONS**

Deliver network-centric facility management and public works service founded on sound operational and business principles.



**Goal 6:**  
**Develop a**  
**comprehensive**  
**facility**  
**management**  
**SRM investment**  
**strategy.**

## **Objectives for Success**

- 6.1:** Determine and publish CNFJ priorities for Facility Management to support the Forward Deployed Naval Forces.
- 6.2:** Utilize CNFJ priorities to allocate and prioritize U.S. funding.
- 6.3:** Utilize CNFJ priorities throughout Japan Facilities Improvement Program (JFIP) process.
- 6.4:** Utilize CNFJ priorities to influence non-region Resource Management System (RMS) spending (e.g. NAF, NEX, non-Navy tenants, etc.)

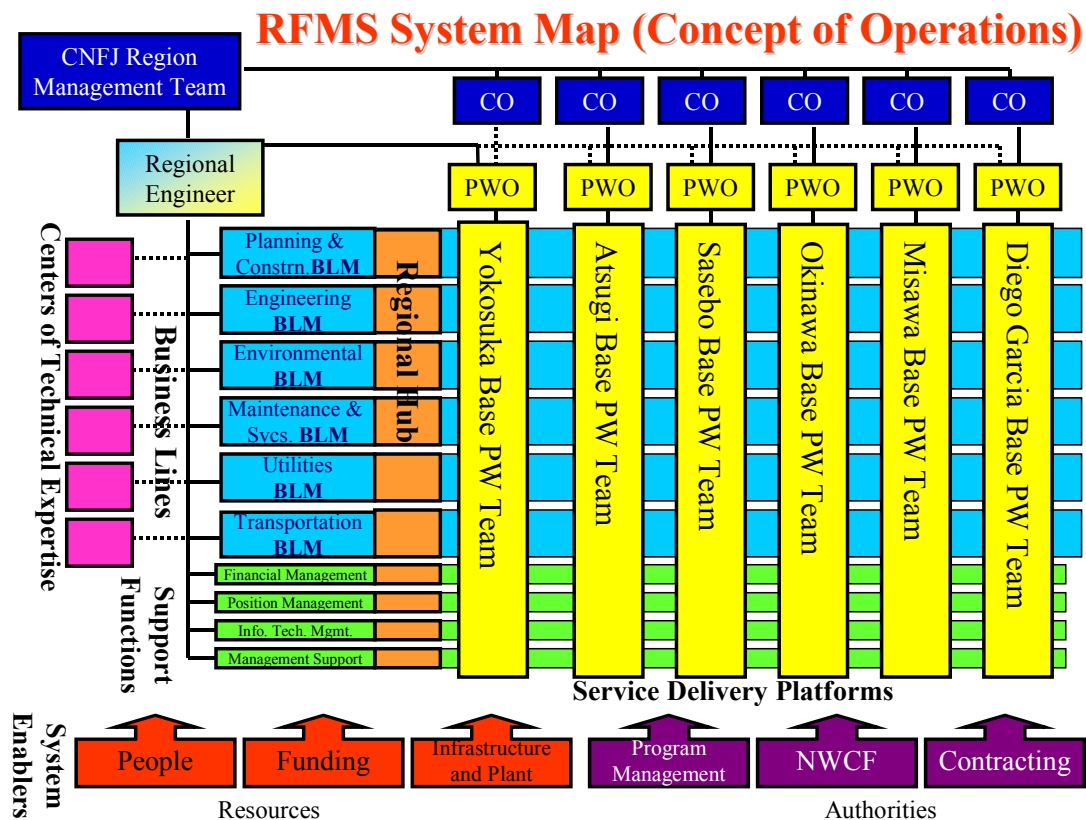
# RFMS Strategic Plan

## RFMS STRATEGIC PLAN MEASURES OF SUCCESS

<b>Goal 1: Complete Design of RFMS</b>	
1.1	Complete Chapter 6 of OPS Manual- Support Functions.
1.2	Policy adjusted.
1.3	Briefings Completed.
1.4	Signed Document.
<b>FOCUS AREA: INNOVATION</b>	
<b>Goal 2: Develop/execute transition of Utility Business Line to NWCF.</b>	
2.1	Sufficiently detailed concept of ops manual for ALL PWTs.
2.2	Information/Utilities systems applications identified and utilized region-wide.
2.3	Approved comprehensive implementation plan.
2.4	Analysis and decision to pursue or not to pursue.
2.5	FMB approval to transfer utility systems to NWCF
<b>FOCUS AREA: CLIENT</b>	
<b>Goal 3: Develop PWT concept of OPS.</b>	
3.1	Detailed PWT Concept of Operations Manual for each PWT.
3.2	Full integration of the PWTs into RFMS.
<b>FOCUS AREAS: INNOVATION/OPERATIONS</b>	
<b>Goal 4: Develop an aggressive energy conservation program for the CNFJ Region.</b>	
4.1	- Signed CNFJ SEBP.
	- Senior leadership supports SEBP and is actively engaged.
	- Increased level of awareness of energy issues throughout the region.
<b>FOCUS AREAS: CLIENT/OPERATIONS</b>	
<b>Goal 5: Develop methods to analyze effectiveness and efficiency of RFMS.</b>	
5.1	Business Line Metrics have been established and approved by the RFMS Steering Team.
5.2	Obtain client feedback, analysis and report to the RMFS Steering Team.
5.3	Business Line Metrics revised, approved by Steering Team, and utilized by BLM's.
<b>FOCUS AREA: OPERATIONS</b>	
<b>Goal 6: Develop a Comprehensive Facility Management SRM Investment Strategy.</b>	
6.1	Commander's Intent goes out.
6.2	A definitive, objective, allocation process.
6.3	Percentage of High Priority FIP picked-up by DFAA.
6.4	(1) Reduced region OMN support to OPM activities.
	(2) MILCON funds for article 15 projects.
	(3) More OPM funded projects in the region.

# RFMS Strategic Plan

## Regional Facility Management System Supporting Commands



**Delivering World Class Support to Our Forward Deployed Naval Forces**



# RFMS Strategic Plan



RFMS

Regional Engineer, U.S. Naval Forces Japan  
Commanding Officer, U.S. Navy Public Works Center, Japan  
Officer in Charge of Construction, Far East

<https://www.pwcyoko.navy.mil/Main/index.htm>

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